Hello, my name is Sandra Gonzalez and I will be your moderator this morning. We are doing focus group interviews for the University of Southern California Marshall School of Business, a top business school in Southern California. The purpose of this focus group is to understand how current students feel about the University of Southern California's Master of Management in Library and Information Science program.

Over the next 1.5 hours or so, we'll discuss your views and experiences related to the course work, curriculum, and professors as second, third, fourth, and fifth semester students. Our goal is to find out what students are really taking from the program and whether we need to adjust our choice of curriculum, course work, or professors to better meet our students' needs.

We will use purposive sampling since we are looking to obtain information about a specific graduate program. The participants will include all graduate students who have successfully completed their first semester and are currently enrolled in the MMLIS program. They will be compensated with a $150 gift card to the USC Bookstore upon completion of the interviews. Participants who choose to leave the study before completion will receive a $25 gift card to the USC Bookstore.

I. Intro/Warm up
II. General student enrollment information
a. What semester are you in?
b. Are you an out of state student? If so, what state?
c. What time zone are you located in?
d. What courses are you currently enrolled in? Full-time or Part-time?
III. What are your general thoughts about the coursework, curriculum, and professors in the MMLIS program?
a. What is your opinion about the online format of the program?
b. Were there other MLIS programs you considered before accepting entrance to USC? If so, which ones?
Probe: Tell me more about what made you choose USC?
c. Does the cost of the program match your expectations of the program?
Probe: Tell me more about the expectations you had.
IV. Likes and dislikes
a. What do you like about the coursework, curriculum, and professors?
b. What don't you like about the coursework, curriculum, and professors?
V. Improvements
a. What would you improve about the coursework, curriculum, professors?
b. Are your student needs being met?
c. What can the program do to support you more in the successful completion of the program?
d. What do you think about the length of the program?
e. Compared to other students you know who are currently enrolled in MLIS programs, do you think you made the right choice?
Probe: Explain how you came to this conclusion.